

Patch Management as a Service

Monitoring and management of your applications to ensure security

Patch management is one of the laborious but critical aspects of modern data infrastructure management.

As the rate of change of technology has accelerated the rate of patches has grown consistently.

The Challenge

Failure to keep up with this demand can have a number of serious ramifications. Failing to patch or having inconsistency will often lead to a number of issues.

Certainly, as we have seen often recently, this shortcoming is exploited to execute a cyber security breach. Additionally, inconsistent patching of applications and operating systems can lead to poor performance or in some extreme cases outcomes up to and including data loss.

The Solution

In order to avoid these potential negative outcomes, Bell Integration has a service to mitigate these problems.

The cornerstone of this process is monitoring. All systems under management are consistently and persistently monitored. Patching levels are always understood.

Prior to new patches or updates being deployed by a formal managed process, Bell will co-ordinate with service owners to understand the impact of the change and ensure that back-ups are in place prior to the action to provide service security at all times. Once complete the status is verified.

This type of disciplined approach also ensures that consistency of levels is achieved and understood at all times throughout the estate that is under management.

Having a service that removes the laborious task, ensures consistency, supports availability and reduces risk are the key features of the service.

Having an organisation with years of experience in the field of data centre operations, with the scale to provide support at all times and the reputation of Bell Integration is a benefit.

Whatever your application management challenges you face, consider Bell with confidence.



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