

IT Break-Fix Services

Cut the cost of maintaining legacy assets and extend the lifespan of your infrastructure



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Our IT Break-Fix services enable you to **break free of overpriced vendor maintenance services**. Using the savings that are generated to drive further forward-looking innovation across the business.

We provide a simple yet effective way of extending the life of your core IT assets beyond OEM 'end of support dates'.

So you can get assured business continuity and extract maximum value out of every hardware investment your business relies on.

With hardware support from Bell Integration you can:

- **Reduce expenditure on EOL/EOSL assets** – by up to 60%
- **Extend the lifecycle of legacy infrastructure** – by months or years
- **Sweat assets with confidence** – and keep your legacy systems running efficiently
- **Contribute to the circular economy** – avoid replacing viable equipment that can still be supported
- **Cut IT cost-of-ownership** – and minimise disruption to the business when ageing IT equipment fails
- **Take advantage of tailored SLAs** – with guaranteed break/fix times and specialist multi-vendor support, paying only for the services you need
- **Minimise compliance risks** – eliminate the uncertainty of running unsupported vendor technologies that could compromise your IT environment or give rise to security concerns
- **Simplify support** – give busy IT teams a single point of contact for managing multi-vendor estates

Offering a **flexible choice of hardware maintenance services** for large or small legacy estates, we'll keep your 'end of service life' (EOSL) hardware up and running with support that can be tailored to your exact requirements.

Our break-fix maintenance services give you:



24x7x365 Hardware Support - Rapid replacement or fix for any hardware failure and technical desk for support issues. We cover everything from infrastructure, servers, storage and end user devices .



Flexible Services - Remote and on-site engineering support available. Our highly trained field engineers and service desk personnel are backed by an extensive network of inventory distribution centres.



Specialised Support - All our manufacturer-accredited engineers have high level security clearance. We can also supplement your break-fix cover with remote infrastructure monitoring services.



Assured Continuity of Service - That can scale to meet demand. Our UK-wide distribution centres contain millions of multi-vendor parts, ready to configure and ship globally.

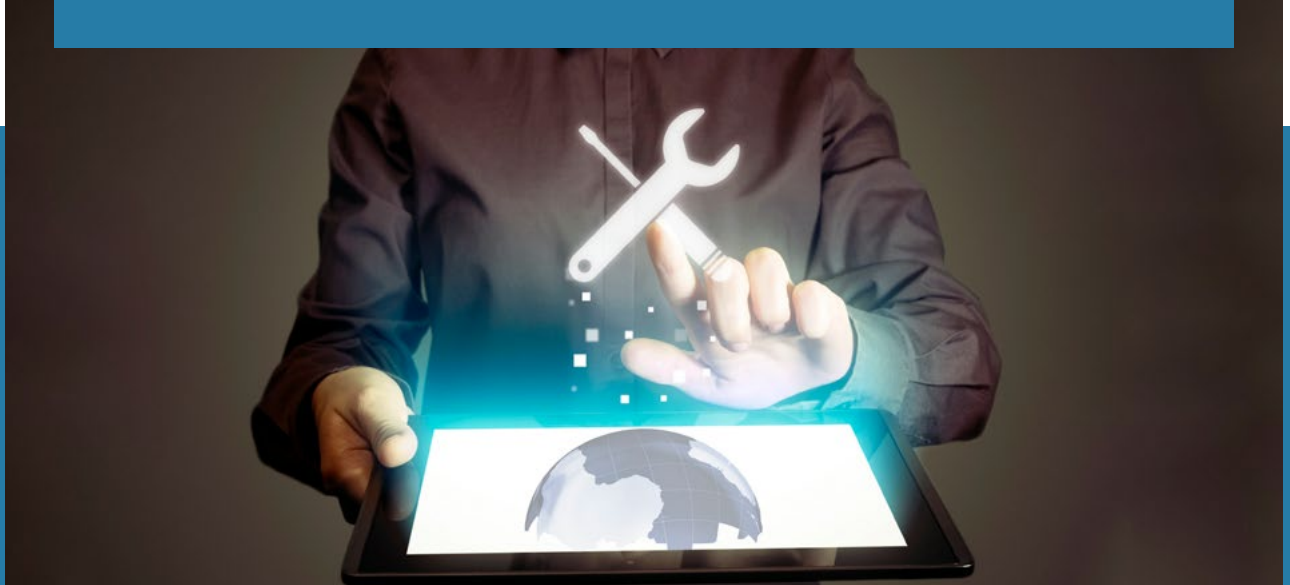


Bespoke Solutions - We can create a tailored spares management solution that's defined to your exact needs, holding dedicated buffer stock for your critical assets at core locations for the ultra-fast resolution of faults.



End-to-End Solutions - From incident management, resolution and reporting – you gain a single point of contact for all your hardware maintenance needs.

We help mitigate the risk of running a legacy infrastructure, until you are ready to transition to your next solution



Contact us

From offices in London, Portsmouth, Wokingham, Krakow, Hyderabad and Singapore, we work with local and global customers across Europe and Asia-Pacific to streamline every aspect of their IT management strategies to maximise efficiencies and increase their ROI, year on year.

See how Bell Integration can help your business succeed. Please contact us on marketing@bell-integration.com or visit www.bell-integration.com

