

IT Managed Services

Keep applications and infrastructure up and running – at a predictable monthly cost



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Outsourcing your IT support to a specialist managed service provider like **Bell Integration** ensures that **day-to-day routine tasks are taken care of**, and your systems stay up-to-date and secure.

Committed to making IT as simple and consumable as possible, our modular choice of 24x7 real-time and cost-optimised services are designed to mitigate risk and drive operational agility – at a fixed and predictable monthly cost.

Our managed services give you:

- Round-the-clock network and application monitoring, 24x7 incident management, help desk services and more
- Simplified management of your entire multi-vendor environment
- Critical incident management
- Proactive support that improves the overall availability and stability of your IT systems
- A bullet-proof back-up and disaster recovery strategy, should the unthinkable happen
- Advice and guidance on how to prevent problems, plan for the future, initiate new services or explore new technology innovations
- Real-time management dashboards that help you stay in control and meet regulatory and compliance obligations
- A flexible choice of remote, on-site and hybrid service options

With Bell taking care of the operational management of your networks, data centres, on-premises and cloud environments, **your IT teams can at last focus on more strategic transformational projects** that will deliver a true-value add to the business.

We've got IT covered

From the network to the core and beyond, our Managed IT Services relieve you of the burden of having to worry about the health and performance of your infrastructure.

Featuring AI support, process automation and management controls that give you enhanced resilience, reliability and governance, our cutting-edge services make it possible to initiate 24x7x365 support for all your infrastructure and applications – at a considerable cost saving.

Our managed service expertise includes:

- Service desk and technical operations support
- Remote and on-site desktop support
- IT service management/ITIL service management (configuration management, incident management, performance and event management and reporting, patch management, capacity planning and management)
- Data backup and recovery
- Server build and platform support
- Hardware and software auditing
- Vendor and third-party supplier management
- Process and procedure development
- Upgrades and expansions
- Enterprise application support

Cost effective IT managed services to enable a productive, stable and secure environment for your staff and customers



Contact us

From offices in London, Portsmouth, Wokingham, Krakow, Hyderabad and Singapore, we work with local and global customers across Europe and Asia-Pacific to streamline every aspect of their IT management strategies to maximise efficiencies and increase their ROI, year on year.

See how Bell Integration can help your business succeed.
Please contact us on marketing@bell-integration.com or visit www.bell-integration.com

