

IT Monitoring

Achieve the full-stack visibility and actionable insights you need to resolve issues faster



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Whether you are looking to monitor legacy IT, on-premises or cloud-based systems, Bell's IT Monitoring services enable you to **proactively predict and resolve incidents**, troubleshoot performance issues, identify bottlenecks, and assure the high performance of your entire ecosystem.

Utilising our IT monitoring solutions enables you to maintain business continuity and ensure your network and compute resources are working efficiently and effectively.

Gaining real-time insights into the performance of your infrastructure, cloud platforms and application uptimes is just the start. By initiating intelligent observability, you'll be able to evaluate performance against actual business outcomes, enabling you to maintain and deliver a great end user experience, drive better business outcomes and be ahead of the game when it comes to addressing new demands.

Boost reliability – and plan for the future

Delivering all the intelligence needed to evolve your business and improve the customer experience, our 24x7 continuous monitoring services make it possible to:

- **Forecast hardware failures** – and take proactive action to reduce the risk of disruption
- **Proactively monitor** – servers, networks, cloud-based systems, and application performance to drive value creation across the organisation
- **Evaluate** – different application components, infrastructure and external dependencies to optimise and improve processes and application delivery
- **Eliminate visibility gaps** – achieve end-to-end visibility across your entire infrastructure that will enhance tactical and strategic decision-making
- **Pinpoint root causes** – determining precisely where a problem originates so you can trigger remediation
- **Analyse performance trends** – determining what peak performance looks like and optimising where appropriate

We do far more than simply evaluate individual components or IT infrastructure domains. Combining multiple methodologies, **we provide a truly unified and holistic monitoring service.**

Why Work with Bell Integration

We provide a unified monitoring service that will:



Improve Efficiency - We automate the corrective actions and escalations that limit downtime and dramatically improve operations. No matter how complex your infrastructure environment, we help you go beyond simply keeping the lights on, laying the ground work for fast problem-solving and continuous improvements.



Infrastructure Impact Analysis - We industrialise intelligence gathering to identify trends, answer questions around performance impact and business growth, and model future capacity needs. We ensure your organisation is able to maximise the benefits of digital transformation.



Deliver the Contextual Insights that Count - We help you go beyond metrics and logs to gain deep visibility into the billions of interdependencies across the entire IT stack. By evaluating IT performance and availability against in-context actual business and end-user outcomes, you'll be able to balance and fine-tune your infrastructure utilisation to better meet the organisation's needs – and plan appropriately for the future.



Ensure Satisfaction - Go beyond monitoring infrastructure and application uptime to proactively monitor customer and end user journeys and experiences.

An all encompassing service that monitors legacy IT, on-premises or cloud-based systems



Contact us

From offices in London, Portsmouth, Wokingham, Krakow, Hyderabad and Singapore, we work with local and global customers across Europe and Asia-Pacific to streamline every aspect of their IT management strategies to maximise efficiencies and increase their ROI, year on year.

See how Bell Integration can help your business succeed. Please contact us on marketing@bell-integration.com or visit www.bell-integration.com



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