

Desktop Refresh

Meeting the changing technology needs of today's dispersed workforces



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Giving end users the high performance devices and applications they need to **accomplish tasks more efficiently and without interruption**, providing them with the best digital experience possible.

Keeping pace with evolving workspace transformation goals means you need an end-to-end desktop refresh solution that saves your company money and increases productivity. One that optimises ROI, boosts business performance, and addresses end-user needs.

By upgrading your hardware, you'll be able to address the unreliability and rising maintenance costs associated with ageing technology assets. But undertaking a desktop refresh programme is a time-consuming process that is fraught with complexities.

Mitigating risk and end user disruption

Alongside enabling a streamlined deployment to your dispersed and mobile workforce, you also need to ensure that every aspect of your desktop refresh programme is managed in a compliant, structured and secure manner. Ensuring that issues like security risks and disruptions for users are addressed in a highly structured way.

There are a myriad of dependencies, processes and procedures to consider when undertaking a project of this scale and complexity.

From a corporate risk perspective alone, you need to be certain de-commissioned machines no longer hold **commercially sensitive data** that could potentially compromise information assurance obligations such as GDPR, PCI or Sarbanes Oxley.

Plus, confidential IP addresses and login credentials which in the wrong hands could provide a gateway for cyber-attacks are removed. Finally, the disposal of retired assets needs to be undertaken in a legal and compliant manner.

Optimise your desktop refresh programme with Bell Integration

We provide an end-to-end service that ensures that the right device reaches the right person at the right time in a secure, compliant and auditable way. Taking care of every aspect of your desktop refresh programme, our service gives you:

- Just-in-time shipment to users in multiple locations and geographies
- Device configuration utilising the correct build image in readiness for data transfer and user services
- Secure asset tracking, collection and disposal that is fully compliant with waste, GDPR and other legal regulations.
- IT recycling and remarketing services that enable you to offset the costs of your desktop refresh

Our Approach

Giving you everything you need to manage desktop refresh strategy in a streamlined and planned manner, our 360 degree holistic service takes care of every aspect of your project.



Management - from storing new desktop inventory in secure offsite facilities, to undertaking all testing and asset tagging, we'll ensure the right device reaches the right person - at the right time.



Support - acting as an extension of your project team, we'll undertake basic 'builds' to your exact specifications. Ensuring all assets are appropriately audited and tracked to deployment, we'll also handle the appropriate disposal of assets, certifying that all data has been securely removed.



Full lifecycle - utilising tried and tested methodologies, we'll enable the successful and compliant execution of your programme. Providing guidance on the most appropriate approaches for every aspect of your refresh lifecycle - acquisition, build, test, deployment and retirement.

We help organisations optimise their desktop refresh cycle, with streamlined deployment processes that elevates user satisfaction



Contact us

With over 25 years of experience and offices across the globe, Bell Integration delivers Data Centre, Cloud and End User services within some of the world's most prestigious customer environments. With capabilities covering technology provision, consulting, project & managed services and asset retirement services, we add value to our customers at several touch points throughout the life-cycle of their IT environments.

See how Bell integration can help your business succeed. Please contact us on marketing@bell-integration.com or visit www.bell-integration.com

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