

IT As A Service

Reduce your IT support costs, improve productivity and reduce downtime



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Outsourcing your IT to a specialist managed service provider **ensures your systems are fast, reliable and secure**, so that you can concentrate on running and growing your business

Working with you as a trusted partner, we can augment your existing IT team by providing additional out of hours support or assume complete responsibility of all your IT, network and cloud operations.

Our managed services give you:

- A free of charge review of your IT, following which we will provide vendor independent recommendations to improve overall cost efficiency and resilience, while providing a more secure IT for your business. Once these recommendations have been implemented, your IT will be transformed into a cost effective, safe, reliable, and fully managed service by Bell.
- 24-7 network and M365 application monitoring, with round-the-clock incident management and help desk services
- A single point of contact to support your entire multi-vendor environment, at a predictable monthly cost
- Proactive support that improves the overall availability and stability of your IT systems
- Advice and guidance on how to prevent problems, plan for the future, initiate new services or explore new technology innovations

From IT networks, M365 to desktop devices and beyond, **our Managed IT Services relieve you of the burden of having to worry about the health, performance and security of your IT.**

We've got IT covered

Committed to making IT as simple and consumable as possible, we provide a modular choice of 24x7 real-time and cost-optimised services designed to mitigate risk and drive operational agility.

Our additional IT service expertise includes:

- On-site desktop support
- IT service management/ITIL service management (configuration management, incident management, performance and event management and reporting, patch management, capacity planning and management)
- Data backup and recovery
- Server build and platform support
- Hardware and software auditing
- Vendor and third-party supplier management
- Process and procedure development
- Upgrades and expansions
- Network and firewall support
- Hardware & software procurement
- Asset management , IT disposal & data destruction

Cost effective IT managed services to enable a productive, stable and secure environment for your staff and customers



Contact us

With over 25 years of experience and offices across the globe, Bell Integration delivers Data Centre, Cloud and End User services within some of the world's most prestigious customer environments. With capabilities covering technology provision, consulting, project & managed services and asset retirement services, we add value to our customers at several touch points throughout the life-cycle of their IT environments.

See how Bell Integration can help your business succeed. Please contact us on marketing@bell-integration.com or visit www.bell-integration.com