Bell Integration

Ambitious Transformation

BROCHURE

Moving Big Ideas From Vision to Action

See what's possible with Bell Integration

We help you move from AI ambition to intelligent, future-ready operations

Connecting data, technology and people to reduce complexity, accelerate performance and create lasting business value.

As an AI-first organisation, we are your trusted pathfinder here to help you navigate the path to success, and turn your ambition into business value. We've done it for many. We will do it for you.

Our rich product portfolio, our 1000+ strong team across the globe and our tried, tested and perfected service delivery frameworks ensure your investment in Bell is fruitful and unlocks new possibilities for your future.

We start by helping you understand where AI delivers value, then build the skills, data, governance and platforms needed to adopt it safely. From there, we embed intelligence into business processes, customer experiences, employee productivity and IT operations, supported by secure, scalable infrastructure and lifecycle services that keep technology performing, protected and continuously optimised.

AI Acceleration

Strategy, discovery, rapid prototyping, governance, and workforce enablement to turn AI ideas into measurable outcomes.

Business Orchestration

Autonomous AI agents and intelligent workflows that streamline operations across HR, Finance, Legal, IT, and core business processes.

CX & EX

AI-powered contact centres, digital agents, agent assist, and knowledge systems to reduce effort, improve consistency, and boost performance.

Intelligent IT Services

AI-driven managed services, AIOps, FinOps, cyber security, cloud, and data center services to improve resilience, reduce cost, and modernise infrastructure.

Data & Digital

AI-ready data platforms, governance, analytics and ESG-focused data services that turn raw data into strategic assets.

Technology, AI Observability & Governance

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Built for complex challenges. Proven in critical environments.

For over 30 years, our customers have trusted us to deliver on their business ambitions – from simplifying their technology landscape and realising cost savings to innovating to level up to where the world is headed next.

"No other partner offers such a breadth of specialist expertise or has the end-to-end service delivery capabilities needed to undertake every aspect this project involved. Bell's overall programme and project management encompassed planning, change management, budget control, risk and issue management, progress reporting and governance."

Senior Manager Infrastructure and Data Centre Projects

A major Telco company

"Bell Integration consistently stands out as an organisation deeply committed to quality and service delivery. The team regularly exceeds expectations, and their responsiveness to our needs is truly impressive."

Leader

Global Infrastructure Operations, a major bank

"Bell's technical know-how was vital for designing and implementing the backbone IT infrastructure our solution leverages. But that's not all. They are really good at customer engagement and were an ideal partner when it came to providing the support we needed to hit the ground running."

Founder and CEO

Briteyellow

"When we give Bell Integration a piece of work, we know it will get done right, first time."

EUC MD

A renowned bank

"Bell Integration is one of the few providers to offer a complete 'cradle to grave' service."

Director of IT Services

Balfour Beatty

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Turning your AI vision to impact

By combining deep technical expertise with practical delivery experience, we help you accelerate time to value, reduce implementation risk and scale AI with confidence.

We help organisations understand where AI delivers value, then build the skills, data, governance and platforms needed to adopt it safely.

Your business outcomes

Operational efficiency
Converting AI potential into streamlined, efficient daily operations.

Measurable business outcomes
Moving beyond theory to tangible ROI and value.

Low risk, high impact adoption
Embedding AI into company culture aligned with governance, security and compliance.

Workforce readiness
AI enablement so your people can adopt AI with confidence, and you can rapidly scale deployment.

Our services

AI Consultancy

Our AI Consulting Services help organisations define strategy, establish trusted foundations and deliver intelligent solutions that drive measurable business outcomes.

We can help you with:

- AI Strategy
- Rapid Prototyping
- Governance, Security & Compliance Strategy
- Architecture and Design
- AI and Data Discovery and Analysis
- Predictive, Agentic and Generative
- System Integration and Implementation

AI Enablement

We help you develop the business, technical, and operational skills your teams need to design, deploy, govern, and support AI solutions, turning AI ambition into measurable business value.

We can help you with:

- AI Foundations for Business Leaders
- AI Technical Enablement
- AI Domain Essentials
- AI Advanced Project Skills

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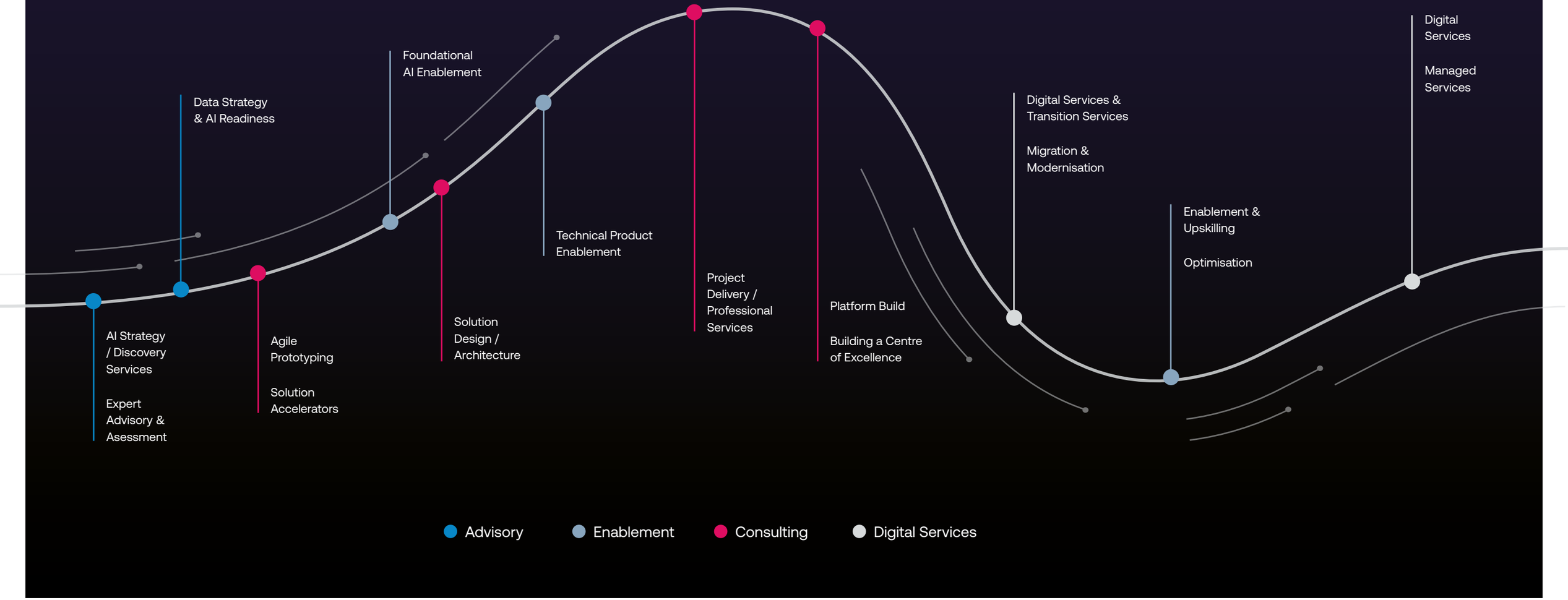
A partner for your ambitious transformation

Through our Consulting, Enablement, and Digital Services, we empower organisations to unlock AI's potential, driving innovation and efficiency. Our holistic approach provides clients with the essential tools to harness AI, delivering transformative results at every stage of the AI journey.



From AI confusion to AI confidence

Unlock the value of AI through a hands-on rapid prototyping workshop where you'll turn ideas into validated, data-driven solutions with measurable business impact.

Book a consultation with our AI experts

Email: enquiries@bell-integration.com
Website: www.bell-integration.com
Phone: +44 2392 825925

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AI Acceleration
Business Orchestration
Customer Experience & Employee Experience (CX & EX)
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Connecting what matters for bigger impact

Embed AI, automation and digital agents into business operations to eliminate manual effort and improve organisational performance. Our Business Orchestration solutions streamline workflows, increase productivity and deliver measurable operational efficiencies.

We provide strategy, advisory, design and architecture services aligned to AI-first delivery models, helping businesses move from manual, disconnected processes to integrated, automated operations.

Your business outcomes

Workforce augmentation
Increase productivity by delegating repetitive and specialised tasks to intelligent digital agents.

Goal-driven automation
Move beyond rule-based automation with AI agents that understand goals, make decisions, and execute complex workflows.

Intelligent workplace optimisation
Create a seamless digital workplace that improves collaboration, knowledge sharing and employee productivity across Microsoft 365.

Copilot adoption & value realisation
Maximise ROI from Microsoft Copilot through readiness, deployment, optimisation and user enablement programmes.

Our services

Business Process Automation
We deploy intelligent digital agents that augment employees, automate complex workflows, and accelerate business outcomes across HR, Finance, Legal, Customer Services, and IT.

We can help you with:
- AI Digital Agents for business operations

Productivity Tooling
We eliminate digital friction, automate repetitive work and empower employees with intelligent tools, workflows and AI assistants that improve productivity, accelerate decision-making and unlock greater value from Microsoft 365, Copilot and your business applications.

We can help you with:
- Productivity Tooling
- Microsoft 365 Core Services

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Transform your business operations with intelligent digital agents

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Crafting seamless experiences for customers and employees

From customer journey discovery and diagnostic assessments through to AI-enabled service operations, employee augmentation and self-service capabilities, we help organisations create seamless experiences across the entire customer and user lifecycle through our Intelligent CX solutions.

We enable you to apply intelligence across customer and employee journeys so you can improve satisfaction, engagement and operational effectiveness.

Your business outcomes

Connected customer journeys
Design seamless customer experiences that reduce friction, improve engagement and create consistency across channels and touchpoints.

Customer & operational intelligence
Unlock real-time insights from customer interactions to improve decision-making, optimise services and identify opportunities for innovation.

AI powered service operations
Apply AI to automate routine interactions, assist employees and improve service quality while reducing effort and accelerating resolution times.

Employee empowerment
Equip employees with AI-powered guidance, recommendations and knowledge that enable faster resolutions, greater confidence and better customer outcomes.

Our services

Intelligent Customer Experience (CX)
We create intelligent customer journeys that deliver faster responses, personalised interactions and exceptional service.

Intelligent Employee Experience (EX)
Combining AI powered self-service, workforce engagement, knowledge solutions, intelligent automation and machine learning-driven decision optimisation, we enable employees to resolve issues faster, complete tasks more easily and access the information they need when they need it.

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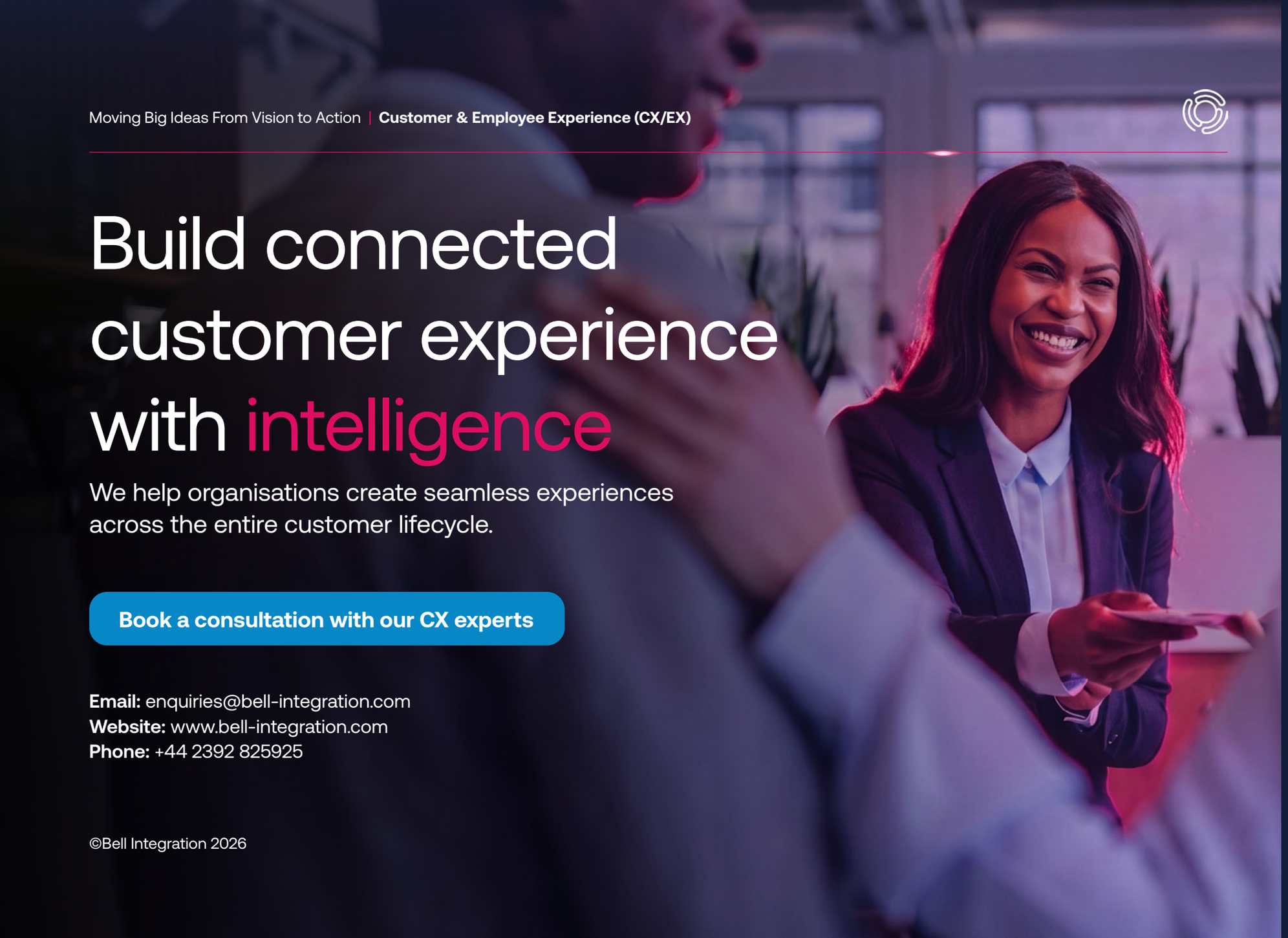

Build connected customer experience with intelligence

We help organisations create seamless experiences across the entire customer lifecycle.

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Enabling always-on resilience

We help organisations move beyond monitoring and reactive support by combining operational intelligence, automation, cyber resilience and expert oversight to create smarter, self-improving operations.

Your business outcomes

AI readiness
We establish the foundational capabilities required for successful AI adoption.

Strong business resilience
We help reduce cyber risk, accelerate threat detection and protect your people, systems and data.

Smarter operations
We help improve operational efficient, reduce complexity and technical debt.

Better financial control
Improve cost visibility, optimise resource utilisation and ensure cloud investments deliver measurable value.

Our services

Cyber Security & Resilience

Our Cyber Security & Resilience services combine 24x7 Security Operations Centre, Managed Detection & Response (MDR), Threat Intelligence, Human Risk Management, Digital Forensics & Incident Response (DFIR), and Continuous Vulnerability & Attack Surface Validation to help you reduce risk, strengthen resilience, and protect your business with confidence.

We can help you with:

- Digital Forensics & Incident Response (DFIR)
- Human Risk Management Services (HRM)
- Managed Detection and Response (MDR)
- Managed SOC
- Penetration Testing Service (PTaaS)
- Vulnerability Management Services (VMS)

Intelligent Managed Services

We combine AIOps, digital agents, automation and experienced engineering teams to improve visibility, reduce manual effort and strengthen operational resilience. Routine activity can be automated through governed digital agents, while complex incidents and higher-risk actions are escalated to Bell experts through a human-in-the-loop operating model.

We can help you with:

- AIOps
- Digital Agents as a Service
- Fully Managed Services

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Our services (continued)

Infrastructure Services

From cloud and AI platforms to storage, networking and virtual desktop solutions, we design and build the foundations modern organisations need to grow with confidence.

We can help you with:

- Public/Private/Hybrid Cloud Infrastructure Design & Build
- AI Infrastructure Design & Build
- Storage Solution Design & Build
- Network Solutions Design & Build
- Private & Cloud VDI Solution Hardware Design and Build

Cloud Services

From cloud strategy and platform design through to workload migration, FinOps and ongoing management, we help organisations build secure, scalable and cost-effective cloud environments aligned to business objectives.

We can help you with:

- FinOps
- Nubirix
- Nubirix Workload Migration

Data Centre Services

From colocation strategy and infrastructure consolidation through to AI-ready facilities, connectivity, migration and lifecycle management, we provide the expertise needed to reduce cost, improve resilience and create future-ready environments.

We can help you with:

- Offsite Build & Prep
- AI Ready Data Center (Optimisation)
- Connectivity
- COLO Consulting
- Capacity on Demand

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Strengthen your cyber resilience with Bell Integration

From endpoint security to cyber defence, cloud and workplace security solutions, we ensure you're able to wrap protection around every user, every device and every connection.
We help you to proactively manage risks across an ever-expanding enterprise perimeter, so you can protect your most valuable assets and operate in a truly digital way.

Get in touch with us today.
cyberdefence@bell-integration.com
+44 2392 825925

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Powering the intelligence behind better decisions

Establish solid data foundations to fuel your AI ambitions. With high-performance infrastructure, security and governance as the fabric, we help you harness the full potential of your data, so you can move from AI vision to real impact.

We engineer AI-ready data landscapes that transform raw information into strategic assets. By integrating real-time telemetry, we power predictive workflows that anticipate business needs and drive measurable ROI.

Your business outcomes

Accelerate AI adoption
By improving data quality, trust, and reducing complexity and fragmentation, accelerate AI adoption and readiness.

Scale up your AI investments
Through multiple use cases, improve scalability and performance.

Boost operational visibility
Improve business decision-making, reduce silos and complexity and reduce operational burden.

Unlocking more value from existing assets
Through a clear path from insights to action across the enterprise, unlock greater value from enterprise data assets.

Our services

AI Readiness
From data strategy and architecture through to platform engineering and governance, we help organisations reduce complexity, improve data quality and create the foundations needed to accelerate AI adoption with confidence.

Data Analytics
By combining modern data platforms, governance and engineering expertise, we help organisations create trusted analytics capabilities that empower teams with the insights needed to make faster, more informed decisions.

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Designing the backbone for ambitious transformation

Experts at helping organisations seamlessly bridge the gap between the old and the new, we're experienced at executing successful change programmes at scale.

From data centre to desktop, we create the adaptable foundations that power transformation, innovation and long-term business success.

We make it possible for you to transform your operating model and respond to new market and end-user demands – whether that's deploying digital technologies that deliver new capabilities to the workforce. Or building out your core infrastructure so you can initiate a new ecosystem to power a differentiated services model tailored to the exact needs of the business.

Your business outcomes

Optimising your technology investments
Enabling better utilisation of your investments, and minimising operational and procurement costs.

Accelerating tech rollouts
Faster migrations and technology rollouts with improved visibility across your entire IT estate.

Minimising risk
Through proactive lifecycle management, compliance and governance.

Meeting sustainability goals
Deploying responsible practices to reduce environmental impact.

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Our services

IT Asset Management

Bell's IT Asset Management service provides a comprehensive, end-to-end approach to managing your technology assets throughout their lifecycle. By creating a single source of truth for your IT estate, we help organisations improve operational efficiency, maximise technology investments and reduce unnecessary expenditure.

We can help you with:

- IT Recycling Cages
- IT Onsite Audit

Hardware & Software Supply

Bell's Hardware & Software Supply service provides a streamlined approach to sourcing, procuring and delivering enterprise technology. Working with a broad ecosystem of leading technology manufacturers and distributors, we provide vendor-agnostic advice, competitive commercial pricing and end-to-end procurement support tailored to your business requirements.

We can help you with:

- Enterprise Hardware Procurement
- Software & Licensing Management
- Pre-Deployment Configuration

ITLM Engineering

Bell's ITLM Engineering service helps organisations maximise the value of their technology investments by extending the operational life of enterprise IT equipment through expert engineering, refurbishment and lifecycle optimisation.

We can help you with:

- Diagnostics & Hardware Repair
- Refurbishment & Asset Reconditioning
- Component Replacement & Upgrades
- Testing & Quality Assurance
- Lifecycle Optimisation

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About Bell Integration

Bell Integration is a global technology leader that partners with customers to create lasting, ambitious digital transformations.

We are our customers' accelerator – orchestrating the right partners, systems, and ideas to create measurable impact.

Bell Integration brings over 30 years of trust, expertise, and innovation to the table, evolving from an independent UK-based business to a global powerhouse.

With talented teams operating across continents, we support the full IT life cycle from strategic consulting to project design and delivery.

See how Bell Integration can help your business succeed. Please contact us on enquiries@bell-integration.com or visit www.bell-integration.com.

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